



# Resolve Health

Treatment & Diagnostics Specialists

## Diagnostics & Specialist Treatment Service

### Service Information



Our service offers the full range of diagnostics, hospital, and dental treatments. The referrals process is straight forward for customers. Our managed network of suppliers delivers timely, convenient and high-quality services to support the client's recovery.

#### What the service offers:

- Dedicated support team to receive new instructions.
- Dedicated case manager, responsible for ensuring treatment progresses smoothly.
- An extensive network of suppliers to choose from, ensuring clients get the treatment they need without delay.
- Electronic secure transfer of scan result to reduce timeframes.
- Examples of services include:
  - CT Scan
  - MRI Scan
  - Ultrasound Scan
  - X-ray
  - Nerve Conduction Studies
  - ECG
  - Medical Examinations
  - Dental implants
  - Surgeries

#### Who is the service for?

- We work with insurers, solicitors, case managers and employers.
- We can arrange adult and paediatric services.

#### How is the service delivered?

- Our dedicated case team receive all referrals and contact the client within 24 hours.
- Consent is arranged to allow the required intervention to be arranged.
- Our suppliers are experts in administrating their area of expertise.
- The service is designed to be simple for our customer and supportive for the clients.
- Daily checks of General Medical Council Register are completed to monitor status change.
- All governing bodies are checked to ensure the practitioners are registered, such as:
  - Care Quality Commission (CQC)
  - Health & Care Professions Council (HCPC)
  - General Medical Council (GMC)
  - General Osteopathic Council (GOC)
  - General Chiropractic Council (GCC)

#### How to refer a case

To arrange a Diagnostic and Specialist Treatment Service referral, you can instruct us by telephone or by visiting [resolve-health.co.uk](https://resolve-health.co.uk), then clicking 'Refer a Case'.

For further information please call on 01698 207 755, or email [helpis@resolve-health.co.uk](mailto:helpis@resolve-health.co.uk) or visit [resolve-health.co.uk](https://resolve-health.co.uk)

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